

Clients

STATE AGENCIES:

Florida Atlantic University
Florida Department of Revenue
Florida Gulf Coast University
Florida International University
Florida State College at Jacksonville
Florida State University

Jackson Memorial Hospital, Miami St. Johns River Water Management District Twentieth Judicial Circuit State Attorney University of Central Florida University of North Florida University of South Florida

COUNTIES

Alachua County Administrative Services
Alachua County Property Appraiser
Bay County Board of County Commissioners
Brevard County Property Appraiser
Broward County Board of County Commissioners
Charlotte County Board of County Commissioners
Citrus County Clerk of Courts
Citrus County Property Appraiser
Citrus County Tax Collector
Clay County School Board
Collier County School Board
Escambia County Board of County Commissioners
Dixie County Clerk of the Court
Highlands County Board of County Commissioners

Highlands County Board of County Commissioners
Highlands County Clerk of Courts
Hillsborough County Tax Collector
Indian River County Clerk of Courts
Lake County Tax Collector
Lake County Sherrif

Leon County Clerk of the Court Martin County Board of County Commissioners

Manatee County Property Appraiser

Manatee County Tax Collector Marion County Tax Collector Martin County Clerk of the Court Martin County School Board Monroe County Attorney Monroe County School Board

Nassau County Board of County Commissioners

Nassau County Supervisor of Elections

Osceola County Board of County Commissioners

Osceola County Supervisor of Elections Palm Beach County Clerk of Courts Palm Beach County Tax Collector Santa Rosa County Clerk of the Court Sarasota County Supervisor of Elections Sarasota Manatee Airport Authority

Seminole County Board of County Commissioners

St. Johns County Development Services

St. Johns County Tax Collector

St. Lucie County Growth Management

Sumter County Tax Collector Suwannee County Tax Collector

Walton County Board of County Commissioners



Clients

MUNICIPALITIES

City of Altamonte Springs City of Anna Maria City of Aventura City of Bartow City of Boynton Beach City of Cedar Grove City of Coconut Creek

City of Coral Gables City of Coral Springs City of Clermont

City of Davie City of Debary City of Deland City of Doral City of Edgewater

City of Fellsmere City of Fernandina Beach Town of Golden Beach

City of Green Cove Springs City of Greensboro City of Groveland

City of Gulfport Haines City

City of Hallandale Beach

Town of Haverhill City of Holly Hill City of Holmes Beach

Town of Indian River Shores City of Indian Rocks Beach –

City of Jacksonville City of Key West

Town of Lake Hamilton

City of Lakeland

City of Lauderdale Lakes Town of Longboat Key

City of Madison City of Margate

Town of Melbourne Beach

City of Miami

City of Miami Beach City of Madeira Beach

City of Midway City of Miramar City of Mount Dora City of Naples Airport

Authority

City of North Lauderdale

City of Oak Hill City of Ocala City of Ocoee

Orlando Orange County **Expressway Authority** City of Palm Bay

City of Palm Beach Gardens

City of Pinellas Park

Town of Ponce Inlet City of

Sanford

City of Sanibel City of Seminole

Town of Southwest Ranches

City of St. Pete Beach Tampa Bay Water Tampa Port Authority

City of Tavares City of Titusville City of Venice City of Winter Park City of Winter Springs

PRIVATE INDUSTRY/NON-GOVERNMENTAL

Certified Records Management (CRM), Florida

DRMP, Engineering Firm

Florida Association of City Clerks

Florida Association of Code Enforcement

Florida Association of Court Clerks & Comptrollers

Florida Fire Chief's Association

Florida League of Cities

Florida Records Management Association

Iron Mountain - Florida Tax Collectors Association

Lason, Inc.

Miller Sellen Conner & Walsh, Engineering Firm

Milton Construction Associates, Inc.

Pinellas City Clerk Association Salone Consulting Group, Inc.



Client Testimonials

"The staff of SML, Inc. are very professional and friendly to work with. They are knowledgeable about all facets of records management. This has been a wonderful experience with all departments cooperating to develop a city-wide records program. The training provided to staff was exceptional and well-received! I have recommended their services to other municipalities over the years. The service provided to our organization has been invaluable."

Tracy Ackroyd, City Clerk City of Clermont, FL

"SML, Inc. has been a most respected records consultant to the City Clerk's Office during my tenure both in Miami and in Coral Gables. During this time, they demonstrate a command of the industry and utilize a strategic approach designed to objectively measure and improve our organization's ability to apply records and information management."

Walter Foeman, City Clerk City of Coral Gables, FL

"SML, Inc. has been extremely valuable to me, my office and the entire City compiling and implementing a comprehensive records management plan, including policies, procedures and training; which in less than a year has already helped us avoid costs, as well as successfully dealing with issues that otherwise would have been overwhelming."

Barbara Herrera, City Clerk City of Doral, FL

"Working with SML, Inc. has greatly increased our records organization because of the ease of using the new records management system. The one-on-one training has also greatly benefited our personal knowledge of record management and retention schedules. The training we have received has been invaluable in the daily operations of the Office of the City Clerk and working with them has been a pleasure."

Aimee Servedio, City Clerk City of Madeira Beach



Client Testimonials

"Using SML Inc. our District very quickly and legally destroyed over 50 million pieces of paper and dramatically improved nearly every information management process we employ. Our analysis discloses that for every dollar we've paid for their service, we've avoided over \$15.11."

Donna Woods, Operations Manager, RMLO

The District School Board of Collier County

"SML, Incorporated consistently exhibits a wealth of knowledge, accuracy, integrity and high moral character in their job performance."

Vicki Peterson Cannon

Supervisor of Elections of Nassau County

"SML, Inc. has been instrumental in the establishment of a records management plan for Escambia County BOCC that has brought our organization into the 21st century."

Ruthie Miller, RMLO

Escambia County, BOCC

"What an awesome company! Very professional, high integrity and excellent customer service."

Sheree Bell

St. Lucie County Growth Management

"SML, Inc. provided consultation to the St. Johns County Tax Collector's office which increased office efficiency in proper retention, retrieval and disposal of eligible records, resulting in more effective customer service."

Dennis Hollingsworth

St. Johns County Tax Collector