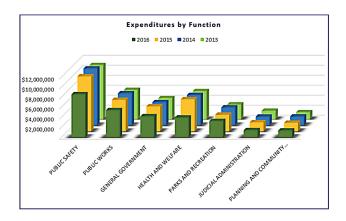




Citizen Transparency provides unparalleled data access and analysis tools to help public sector entities "implement principles of transparency, participation and collaboration" as set forth by the 2009 Open Government Directive.¹ Local governments are increasingly expected to provide high value information to help citizens understand how their tax dollars are being used, build trust and engage the public in the civic process. Municipalities are struggling to find efficient ways to meet these demands which means citizens often have to navigate segmented and out-of-date information and the backlog of FOIA requests continues to grow.

Tyler has responded to these challenges by creating Citizen Transparency, a hosted service that organizes your Tyler ERP financial data into graphs and charts to meet the public's need for real numbers and clarity. Citizens can access the Transparency portal directly from the municipal website. It features easy-to-navigate graphics with data organized by category, department, function, fund and vendor.

Unlike some programs that rely on a static data snapshot, Citizen Transparency is updated periodically based on your business processing needs. Citizens can review total spending to date or dive in to see how funds are appropriated by department, which vendors receive payments in a given year, or research spending for health care and benefits. Interactive charts and graphs allow citizens to easily analyze your Tyler ERP financial data.



Citizen Transparency is fully integrated with all Tyler solutions. This means that you can access any data point within your system to deliver meaningful information to the public. Tyler's implementation resources will work with your staff to establish the data perimeters and align your chart of accounts and spending categories for public consumption.

Features:

- Easy public access via any internet browser
- Dynamic data for year-to-date and historical searches
- Transaction details for granular inquiries
- Quick, low-cost deployment
- Cloud-based service requires no additional hardware, IT support or training
- Data export options via Excel, PDF or image files

For more information, visit www.tylertech.com or email info@tylertech.com

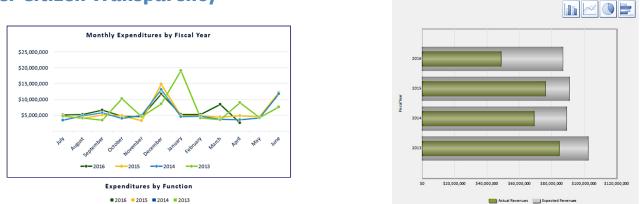


Empowering people who serve the public[®]

¹ Director of the Office of Management and Budget, Open Government Directive, Dec. 2009 http://www.whitehouse.gov/sites/default/files/omb/assets/memoranda_2010/m10-06.pdf

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Tyler Citizen Transparency



Citizen Transparency features a set of standard Web pages and graphs that make data easier to interpret. These tools have been developed in collaboration with our public sector partners and help answer frequently asked questions, so you don't have to. Citizen Transparency also goes beyond data snapshots: it provides all transactional details for a broad range of inquiries. Information that might have taken weeks to gather now takes minutes, and can be quickly exported to Microsoft Excel® for further analysis.

| | | 2013 | 2014 | 2015 | 2016 |
|-------|------------------------------------|----------------|----------------|----------------|--------------------|
| | | Expenses | Expenses | Expenses | Expenses |
| ⊳ | GENERAL GOVERNMENT | \$4,234,635 💧 | \$4,620,040 💧 | \$4,995,152 💧 | \$4,211,113 🔵 68% |
| ⊳ | HEALTH AND WELFARE | \$5,636,446 🔶 | \$6,063,427 💧 | \$6,418,179 🔶 | \$3,951,375 🔵 609 |
| Þ | JUDICIAL ADMINISTRATION | \$1,717,715 💧 | \$1,741,002 💧 | \$1,819,367 💧 | \$1,437,754 🔵 729 |
| Þ | NON-DEPARTMENTAL | \$38,422,576 💧 | \$21,263,185 🔵 | \$22,074,902 💧 | \$14,933,652 🔵 689 |
| ⊳ | NON-FUNCTION | \$11,975,354 🔵 | \$11,479,210 🔵 | \$14,379,000 🔵 | \$15,915,452 🔵 699 |
| Þ | PARKS AND RECREATION | \$2,973,351 🔵 | \$3,582,858 🔵 | \$3,322,196 🔵 | \$3,261,537 🔵 699 |
| ⊳ | PLANNING AND COMMUNITY DEVELOPMENT | \$1,402,508 🔵 | \$1,778,664 🔵 | \$1,723,742 🔵 | \$1,367,681 🔵 519 |
| ⊳ | PUBLIC SAFETY | \$10,836,227 💧 | \$11,362,832 💧 | \$10,995,906 💧 | \$8,611,109 🔵 729 |
| Þ | PUBLIC WORKS | \$5,879,428 🔵 | \$6,412,819 🔵 | \$6,301,165 🔵 | \$5,429,348 🔵 389 |
| Total | Expenditures | \$83,078,239 🔵 | \$68,304,037 🔵 | \$72,029,609 🔵 | \$59,119,020 🔵 639 |

Expenditures Overview

As a cloud-based service, Citizen Transparency is easily implemented with any of Tyler's ERP solutions. It does not require any additional hardware investment, on-site technical support, processing fees or training. Tyler's team will work with you to align your chart of accounts with the Citizen Transparency Web sheets. You will be up and running once you have completed your review.

Citizen Transparency helps you serve your citizens by putting information at their fingertips while reducing your IT and data retrieval burdens. Citizen Transparency — a solution that you can implement today.

