



TOWN MANAGER'S MONTHLY REPORT

January 2019

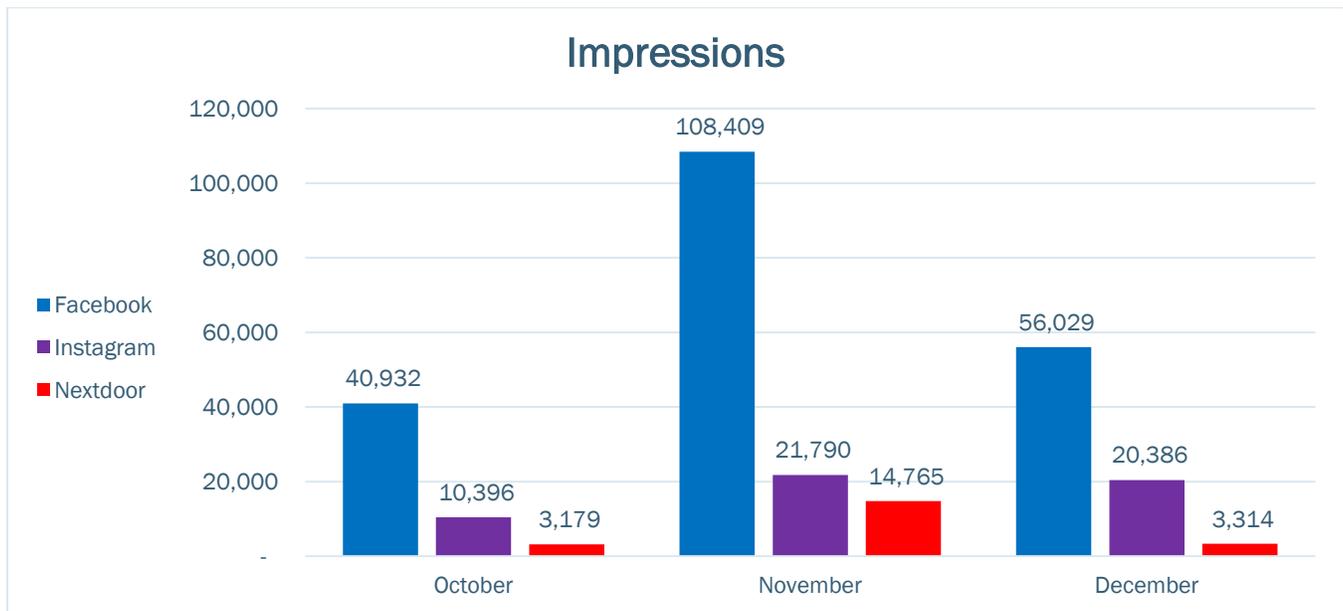
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The following report is intended to provide the Mayor and Town Council a general overview of Town Matters.

Social Media

The Town is committed to keeping our residents informed through various communication outlets, which include our social media platforms. The platform that currently has the most reach and impressions is Facebook—as indicated by the chart below.



*Impressions: the number of times any content from the Town's page or about the Town's page entered a person's screen.



FACEBOOK

- 899 Total Page Likes (+124 from November)
- 8,016 Clicks in December 2018
- 56,029 Impressions in December 2018



TWITTER

- 50 Total Followers (+5 from November)
- 2,900 Impressions in December 2018



INSTAGRAM

- 1,000 Total Followers (+176 from November)
- 1,036 New Likes in December 2018
- 20,386 Impressions in December 2018



YOUTUBE

- 8 videos uploaded in 2018
- 469 combined views as of 01/08/19



NEXTDOOR

- 7,329 Members within Page's Reach
- 19 Member "thank you" in December 2018
- 3,314 Impressions in December 2018



LINKEDIN

- The Town's linked in page is live and will be developed this year

Meetings & Events

Upcoming meetings and events are displayed in **bold color**.

DATE	TRAINING/MEETING/SPECIAL EVENT	LOCATION
12/06/2018	Town of Cutler Bay Swearing – In Ceremony	Cutler Bay Town Center
12/12/2018	Regular Town Council Meeting	Cutler Bay Town Center
12/13/2018	Cutler Bay Business Association Holiday Party	Royal Palms Island
12/15/2018	8 th Annual Holiday Golf Cart Parade, Toy Drive and Winter Celebration	Cutler Ridge Park
12/17/2018	Nature Postings Inc, Presentation	Cutler Bay Town Center
12/20/2018	Staff's Annual Holiday Potluck Luncheon- 4 th Quarter Milestone Anniversaries and Birthday Celebrations	Cutler Bay Town Center
12/20/2018	American Red Cross Partnership Meeting	Cutler Bay Town Center
12/20/2018	East Ridge Village Toy Drive Benefiting the Town's Neighborhood Resource Unit (NRU).	East Ridge Village
01/03/2019	Meeting with South Dade Chamber of Commerce CEO	Cutler Bay Town Center
01/09/2019	Town Council Visioning Workshop	Cutler Bay Town Center
01/10/2019	Cutler Bay Business Association – South Dade 2019 Community Information Forum	East Ridge Village
01/11/2019	10th Annual Chili Day in Cutler Bay	Cutler Ridge Park
01/15/2019	Meeting with the Mayors and Managers of the Village of Palmetto Bay and the Village of Pinecrest	Village of Palmetto Bay
01/16/2019	Regular Town Council Meeting	Cutler Bay Town Center
01/17/2019	South Dade Chamber of Commerce Board of Directors Meeting	Cutler Bay Town Center
01/17/2019	Town Council Zoning Workshop	Cutler Bay Town Center
01/18/2019	Encompass Health Governing Body Meeting	Encompass Health
01/23/2019	Freebee Minibus Presentation	Cutler Bay Town Center

Note: For additional information regarding upcoming meetings, workshops, and/or special events, please visit our website at www.cutlerbay-fl.gov



Cutler Bay Business Association
Holiday Party



East Ridge Retirement Village
Toy Collection



8th Annual Holiday Golf Cart Parade,
Toy Drive & Winter Celebration

Police Department

CRIME STATISTICS CHART FOR DECEMBER 2018

	DECEMBER	2018 YTD	2017 YTD	YTD % CHANGE
Homicide	0	1	1	0
Forcible Sex Offenses	1	13	14	-7.14%
Robbery	2	32	38	-15.79%
Aggravated Assault/Battery	3	61	69	-11.59%
Burglary	8	85	184	-53.80%
Larceny	110	1,102	1,013	8.79%
Auto Theft	7	81	70	15.71%
TOTAL:	131	1,375	1,389	-1.01%

For additional information on crime statistics specific to your neighborhood, click on the following link:

<http://www.crimemapping.com/map/fl/miami-dadecounty>

The Miami-Dade Police Department Town of Cutler Bay Policing Unit is fully outfitted with Body Worn Cameras for all uniformed officers who respond to dispatched calls for service.

EMERGENCY CALLS* AVERAGE RESPONSE TIMES

Goal Response Time: Eight (8) minutes or less

*Definition of an Emergency Call: Generally, a call that is considered life threatening, requiring an emergency response with lights and siren.

YEAR-TO-DATE (JANUARY 1 – DECEMBER 31)	EMERGENCY/PRIORITY RESPONSE TIMES (MINUTES/SECONDS)	TOTAL CALLS FOR SERVICE (EMERGENCY/PRIORITY)
2018	06:58	1,979
2017	07:13	2,200

NON-EMERGENCY CALLS* AVERAGE RESPONSE TIMES

Goal Response Time: Thirty (30) minutes or less

*Definition of a Non-Emergency Call: Generally, a call that is not life threatening, or the report of a crime where a subject is no longer on scene.

YEAR-TO-DATE (JANUARY 1 – DECEMBER 31)	ROUTINE RESPONSE TIMES (MINUTES/SECONDS)	TOTAL CALLS FOR SERVICE (ROUTINE)
2018	13:30	13,215
2017	16:15	14,253

OPERATION GRINCHBUSTERS FINAL STATISTICS

The Town of Cutler Bay Policing Unit implemented their annual “Grinchbuster Detail” holiday action plan from Thursday, November 22, 2018- Sunday, January 9, 2019. The final statistics, compared to the same period as last year, shows an overall targeted crime reduction of **-10.58%** Town-Wide. This reduction is contributed to categories in Robbery, Aggravated Battery, Commercial Burglary, Larceny Over and Vehicle Burglary.

PACE/Green Corridor Update

ACTIVITY REPORTED DECEMBER 2018

FINANCED PROJECTS		
MUNICIPALITY	AMT. FINANCED	PROJECTS
Coral Gables	\$10,600,298	274
*Cutler Bay	\$18,372,826	899
Miami	\$25,326,759	1,034
Miami Shores	\$5,879,395	209
Palmetto Bay	\$19,230,830	532
Pinecrest	\$7,539,246	168
South Miami	\$3,454,468	113
Grand Total	\$90,569,874	3,232

PROJECTS IN CONSTRUCTION		
MUNICIPALITY	EST. VALUE	PROJECTS
Coral Gables	\$1,047,148	98
*Cutler Bay	\$1,142,533	187
Miami	\$5,064,395	441
Miami Shores	\$564,506	53
Palmetto Bay	\$887,407	109
Pinecrest	\$1,207,967	46
South Miami	\$248,609	36
Grand Total	\$12,237,602	1,011

Note: These projects include solar panels, hurricane windows/doors, roofs, energy-efficient HVAC systems, insulation, and LED lighting systems. For program information, please contact Ygrene Energy Fund Florida, LLC at (305) 569-0015 or visit the following website: www.ygreneworks.com.

Building & Code Compliance Department

BUILDING & CODE COMPLIANCE STATISTICS CHART FOR DECEMBER 2018

Building Division	DECEMBER
Building Permits (all trades)	194
Certificates of Use	0
Certificates of Occupancy	1
Permit Renewals	15
Code & Compliance Division	DECEMBER
Cases Opened this Month	33
Cases Opened Since January 2018	1186
Courtesy Door Hangars Distributed Total	4,237
Cases Brought Before Special Magistrate	18
Next Special Magistrate Hearing Date	01/08/2019
Weekend Enforcement Efforts	DECEMBER
Garage Sales	0
Work Without a Permit	0
Commercial Vehicles	0
Right-of-Way Sales	0
Boats	0
Prohibited Signs	26
Signs - Picked Up Along The Right-of-Way	0
Miscellaneous*	1

*Auto repairs, junk vehicles, follow-up compliance inspections, etc.

Other News



8th Annual Holiday Golf Cart Parade, Toy Drive & Winter Celebration

On Saturday, December 15, 2018, Mayor Meerbott, Council Member Callahan, Council Member Duncan, Council Member Coriat, and Town Manager Casals attended the Town's 8th Annual Holiday Golf Cart Parade, Toy Drive & Winter Celebration. Also, in attendance was Miami-Dade County Commissioner Daniella Levine Cava. Over 300 golf carts participated in the parade, collecting toys for Holtz Children's Hospital at Jackson Memorial.



Staff Annual Holiday Potluck Luncheon

On Thursday, December 20, 2018, Mayor Meetbott, Council Member Duncan and Town Manager Casals celebrated the milestone anniversaries and birthdays of Staff at the Annual Holiday Potluck Luncheon in the Cutler Bay Town Center Penthouse.

Customer Service Representative, Maria Venning, received a Certificate of Achievement for five (5) years of dedicated service as a member of the Town's professional team of staff.



East Ridge at Cutler Bay Toy Collection

On Friday, December 21 2018, Mayor Meerbott, Town Manager Casals, Major Ricelli and the Town's Police Department Neighborhood Resource Unit (NRU) visited the residents at East Ridge Retirement Village. Residents and visitors collected more than 100 toys for the Cutler Bay Police Department Neighborhood Resource Unit (NRU) Toy Drive.

Additional Resources



The Town launched Facebook, Instagram, Nextdoor and Twitter pages to continue keeping our residents informed. Find and follow the Town on Facebook, Nextdoor ("Town of Cutler Bay"), Instagram and Twitter (@townofcutlerbay).



The Town and Miami-Dade Police Department offer the Community on Patrol (COP) App to allow the residents of Miami-Dade to be on patrol in their neighborhoods and report any suspicious activity to the Town's Policing Unit. The COP App can be downloaded for free in the iTunes Store or Google Play by searching "Community on Patrol"



Code Compliance has a 24-hour hotline! Residents can simply call (786) 573-5551 to report any code compliance concerns.



The Town is proud to offer the Cutler Bay FL Mobile App. This user-friendly mobile app gives residents access to the latest news and events happening in the Town. Residents can also use the app to report any issues or concern via their phone. Residents can download the app for free in the iTunes Store or Google Play by searching "Cutler Bay FL."



Keep up with the latest Town events, newsletters, alerts and other useful information by signing up for our e-notifications. To subscribe to our e-Notification emails visit the Town's website at www.cutlerbay-fl.gov.



Track your ride and plan your trip using the Miami-Dade County Transit app! In it you will find information on the Town's Circulator Bus Service; view real-time tracking of buses, Metrobus and Metrorail; fare information and more! Please visit the Miami-Dade County Transit website for more information at www.miamidadecounty.gov/transit.